

Solus Submersible Products (SSP) product service and support program

Following a number of requests relating to dive lights manufactured by Solus Submersible Products (SSP) and through collaboration with the former management of SSP, Cathx Ocean is currently assessing the potential of offering service and support to former SSP customers.

If you own a SSP product and expect that you will require service or repair work, to assist us with planning and roll out of this service we need you to register your SSP product with Cathx Ocean by completing this application form.

Once we have the details of all products and can quantify the effort involved, we will contact you with further details of the schedule and logistics.

To register your SSP product, please complete this form and send a signed copy by email to support@cathxocean.com or fax to Ireland at Fax number : +353 45 252792. Once we receive your registration form we will confirm receipt by email within 48 hours.

Please note that this process is not a commitment or a guarantee that we can repair or service your SSP product and that Cathx Ocean accept no responsibility for SSP products in the field.

Contact Details/Owner

First Name:

Last Name:

Address:

Street:

Town:

City:

Postcode/Zip Code:

Country:

Telephone Number (Mobile):

Email address:

Customer service contact details:

Phone:
e-mail

UK: +44 (0)1 224 432 180
support@cathxocean.com

Ireland : +353 (0)45 252786

SSP product details

Product name and code:

Product serial number:

Date of purchase:

Place of purchase:

Are you the original owner ?

Current state: (Operational, not working, requires service, requires repair please provide details including if anyone else has already attempted repair work)

Service/repair work required: Leak, Flooded, Battery replacement, LED, other, please detail?

By submitting this document you agree to be added to our client database, have read and to accept the Cathx Ocean privacy policy, web usage policy and terms and conditions available at www.cathxocean.com .

Customer service contact details:

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e-mail

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